

one



voice

Continuing Care
e-Health Council
Meeting Summary
September 26, 2005

Building our Foundation for the Future

Now more than ever before Continuing Care is being recognized for its critical role in the care continuum. Continuing Care e-Health has an opportunity to draw further attention to the work being done in our sector and to review how our role can contribute to the future of our health care system.

Council members worked hard this summer to analyze sub-sector issues to identify business needs and e-Health strategies. The culmination of these efforts was unveiled at this month's meeting in a draft strategy document – *One Voice*, the Continuing Care Strategy for e-Health for 2006 through 2009.

Looking to the future, Council discussed three important foundational elements for e-Health this month: One Voice, One Mail and One Language.

One Voice

With the support of voices across the broader health sector, Council has developed its *One Voice* strategy to address Continuing Care's needs for e-Health.

The strategy reinforces and expands on previously established priorities and also identifies new ones. While Continuing Care e-Health began its work with specific sub-sectors, future priorities will see activity across the entire sector. The benefits of e-Health will impact services and support across the sector and provide clients with a truly seamless experience.

Council Co-Chairs, Camille Orridge and George Zegarac will present Council's *One Voice* to the Ontario e-Health Council on October 3rd.

One Mail

Council members were introduced to SSHA's new ONE (Ontario Network for e-Health) naming strategy and were provided with an update on the deployment of ONE Mail (Secure e-Mail for Health). This week Continuing Care associations received a summary of the sector Readiness Assessment survey. This summary information serves as a baseline showing how ready Continuing Care is for ONE Mail.

Following this package, SSHA will begin to distribute materials to help keep associations and their membership informed of deployment activities. Council members will receive materials in advance to prepare and support their members throughout the implementation process.

The Council working-group continues to guide the delivery efforts of SSHA and will ensure Council members are informed of SSHA's progress. Questions and requests for additional information can be forwarded to Ron Rogers, Director Client Care Services for Continuing Care at 416-586-4338 ron.rogers@ssha.on.ca.

One Language

Standards continues to be identified as a common need across Continuing Care. The future of e-Health in our sector will be focused on both clinical and financial standards that will help improve the effectiveness and efficiency of the care we provide.

In early October, feedback will be gathered from Council designates via teleconference. This feedback will be reflected in the final data set to be submitted to Ontario Health Informatics and Standards Council by October 14th.

Next Steps

One Voice, Council's Strategy for e-Health, will be presented to the Ontario e-Health Council on October 3rd. Continuing Care priorities will then be considered with other e-Health Council priorities for the 2006-07 results-based planning process.

A follow-up to last month's meeting, Council members have provided final thoughts on the Continuing Care e-Health demonstration. The next version will be available at the end of October. To request a copy or presentation of this demonstration please contact Melissa Chang at CCeHealthCommunications@moh.gov.on.ca.

One Voice summarizes key messages from Continuing Care e-Health Council meetings and is distributed to Council members within 48 hours of each meeting.

One Voice provides you with reference information and key messages to help you keep your stakeholders informed of Council activity.

One Voice continues to evolve and we would appreciate your feedback on its content and format. Please forward comments or questions to Council Secretariat at CCeHealthCouncil@moh.gov.on.ca

This publication does not replace the detailed minutes of the meeting.