

one



voice

Continuing Care
e-Health Council
Meeting Summary
July 25, 2005

Building our Capacity

For those who were at this month's Council meeting, there was a succession of presentations that encouraged members to imagine the possibilities that the future of e-Health can bring. The presentations helped draw Council's attention to some key areas prior to the Strategy Retreat on August 31st.

Imagine the Possibilities

The potential of Continuing Care e-Health was brought to life through a demonstration of an integrated referral system. Council saw what the future could look like for a client moving through our sector. Members saw processes that currently take hours or days to complete, completed in a matter of seconds. While the demonstration was only a concept, Council members were excited by what they saw and Judy Chalmers remarked, "When is it coming!" A demonstration can be arranged by contacting Melissa Chang, Communications Officer, 416-326-0680 or CCeHealthCommunications@moh.gov.on.ca.

Toronto Region CCACs presented Community Care Resources Information & Referral System to showcase the possibilities of a web-based care provider database registry.

With its user-friendly approach, the tool makes finding the right resource at the right time easier. Members are looking forward to exploring the system's capabilities more broadly.

Decoupling and Delivering

Our Public Health Liaison, Judy Chalmers, updated Council on Public Health e-Health Council initiatives. Her presentation was supported by a more detailed presentation from John Miniaci of Smart Systems for Health Agency (SSHA).

John addressed the crossover needs of Continuing Care in some Public Health spaces and more clearly articulated the difference between Public Health Information and Information Technology (PHIIT) and Secure e-Mail for Health.

The PHIIT program focuses on the deployment of infrastructure, product and service solutions necessary to support the secure communication of Public Health information to all organizations that need to know about a public health emergency.

While Secure e-Mail for Health will deliver, to registered health care providers, the ability to securely exchange emails across a network.

Over the next 120 days, SSHA expects to deliver products (hardware and software) to practitioners in need, including Continuing Care and physicians.. SSHA has committed to keeping Council informed about the plans, progress and the impact on our sector, as part of their overall deployment and communications activities.

Engaging our Communities

Our Communications Team presented its plans for 2005/06 along with an information package to highlight the work being done on Council's behalf. While the communications practice has only been in place for 10 months, more than 275 pieces have been delivered to build support and awareness for Continuing Care e-Health. Council members are encouraged to share the presentation with their communicators and as Camille Orridge, Co-Chair suggested, "As members, we should look for opportunities to help share as much information as we can about e-Health."

MARK THESE DATES

Remember to block the evening of August 30th and the day of August 31st for Council Retreat activities.

One Voice summarizes key messages from Continuing Care e-Health Council meetings and is distributed to Council members within 48 hours of each meeting.

One Voice provides you with reference information and key messages to help you keep your stakeholders informed of Council activity.

One Voice continues to evolve and we would appreciate your feedback on its content and format. Please forward comments or questions to Council Secretariat at CCeHealthCouncil@moh.gov.on.ca

This publication does not replace the detailed minutes of the meeting.